

#### DEPARTMENT OF HEALTH AND SOCIAL AFFAIRS

#### FSM National Government Capitol Street, P.O. Box PS 70 Palikir, Pohnpei 96941

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Office of the Secretary

# Request for Proposal (RFP) – Invites Bids & Quotations for Website Developers for FSM Health – Immunization

## General

FSM Health Immunization is seeking proposals from qualified website development firms to design, develop, and launch a new immunization website. The purpose of this website is to provide information about immunization schedules, vaccine safety, and related resources to the public. The website should be user-friendly, accessible, and provide accurate and up-to-date information to promote public health.

## Eligibility:

# 1. Company Qualifications:

- Specify the type of companies eligible to bid, such as web development firms, digital agencies, or IT service providers with experience in healthcare or public health-related projects.

# 2. Experience and Expertise:

- Outline the minimum years of experience required in website development, particularly in the healthcare sector or projects related to public health initiatives.

## 3. Relevant Projects:

- Request that bidders demonstrate a successful track record of developing websites with a focus on health information, immunization, or related public health topics.

#### 4. Certifications and Compliance:

- Specify any required certifications related to web accessibility, data protection, or healthcare regulations, such as HIPAA compliance for handling protected health information.

# 5. Resources and Capacity:

- Outline the minimum resources and capacity required for bidders to effectively execute the project, such as a dedicated development team, project management expertise, and technical support capabilities.

#### 6. Financial Stability:

- Request evidence of financial stability and the ability to undertake a project of the proposed scale and complexity.

#### 7. Legal and Regulatory Compliance:

- Ensure that bidders are in good standing with relevant regulatory bodies and have no history of legal or ethical violations that could impact their eligibility.

#### 8. References:

- Require bidders to provide references from previous clients or projects related to healthcare website development, immunization initiatives, or public health organizations.

## **Submission Due Date**

The deadline for submission is three from February 5, 2024 to February 23, 2024.

# Submission

Interested parties are invited to submit their proposals by hand, mail, or email to the address below:

Secretary

FSM Department of Health and Social Affairs

FSM National Government

P.O. Box PS-70, Palikir, Pohnpei FSM 96941

Email: Health@fsmhealth.fm/ FSM\_IZ@fsmhealth.fm

- Company background and experience in developing healthcare or public health-related websites.
  - Proposed approach and methodology for the website development.
  - Detailed timeline and milestones for the project.
  - Cost proposal, including itemized breakdown of expenses.

# Final Approval

Government reserves the right to reject all or parts(s) of any bid.

Marcus Samo, Secretary

Approved By:

Date

# The following are the key requirements for the immunization website:

## 1. Design and Development:

- Create a visually appealing and user-friendly website design.
- Develop a responsive website that works seamlessly across desktop and mobile devices.
- Integrate a content management system (CMS) for easy content updates and maintenance.

## 2. Content and Features:

- Provide comprehensive information on immunization schedules, vaccine-preventable diseases, and vaccine safety.
- Include interactive tools such as vaccine schedule generators, FAQ sections, and search functionality.
  - Integrate social media sharing and newsletter subscription features.
  - Ensure accessibility and compliance with relevant web standards and guidelines.

# 3. Security and Compliance:

- Implement robust security measures to protect user data and prevent unauthorized access.
- Ensure compliance with relevant data protection regulations, such as General Data Protection Regulation (GDPR) and Health Insurance Portability and Accountability Act (HIPAA).

## 4. Testing and Launch:

- Conduct thorough testing to ensure the website functions as intended across various browsers and devices.
  - Provide support for the website launch and initial user training if required.

# 5. Maintenance and Support:

- Offer ongoing maintenance and support services, including regular updates, backups, and technical assistance.